

3Shape Clear Aligner Studio

Frequently Asked Questions



Product description

What is 3Shape Clear Aligner Studio?

3Shape Clear Aligner Studio is the all-in-one solution for labs and clinics to have full control over their digital treatment planning workflow of clear aligners. The software provides analysis and design tools to enable a full clear aligner treatment planning, setup and staging, and production preparation workflow.

What are the key product features?

Automated features that eliminate analogue steps, increase efficiency and save time (e.g. auto-segmentation, wax-up, export in the background) and access to Treatment Review platform, where doctors and labs can easily collaborate on a case. Lastly, newly introduced hollowing feature enables significant material savings.

What kind of cases can be designed in 3Shape Clear Aligner Studio?

In 3Shape Clear Aligner Studio you can design both simple and complex cases.

Is it possible to do diagnostics and analysis in 3Shape Clear Aligner Studio?

Yes, Orthodontic Planner is included in the 3Shape Clear Aligner Studio package.

Is a treatment report generated in the end?

You can choose to export a report that can be customized with the content that fit your needs. On the Treatment Review portal, you can also see an overview of the movements, attachment placement and IPR sessions included in the planned treatment.

Can the system support very high case volume?

Yes, the system supports production preparation for time saving production automatization. The case states also enable all the technicians working with the system to easily find the cases needing their attention and that fit their skill set.

In which countries is 3Shape Clear Aligner Studio available?

You can always find the latest availability of 3Shape Clear Aligner Studio on the Partner Portal [here](#).

In what way is 3Shape Clear Aligner Studio 2021 different to the previous version?

The new 3Shape Clear Aligner Studio introduces many new automated features and direct integration with Treatment Review portal. Additionally, we are introducing a new pay-per-use model, which is explained on page 3.

Is there a way for clinics to communicate with labs regarding the clear aligner cases?

Yes, labs buying or upgrading to 3Shape Clear Aligner Studio 2021 can offer the clinics they work together with, access to the Treatment Review Portal. On the portal the doctor can fill in their treatment vision. The labs can upload their treatment suggestion directly from 3Shape Clear Aligner Studio to the same portal for the doctor to review.

What software is needed on the doctor's side to use Treatment Review?

None – Treatment Review is a web portal and doesn't require the doctor to have any 3Shape software, so the lab can attract business from all doctors.

As a clinic, can I use Treatment Review together with a lab not using 3Shape 3Shape Clear Aligner Studio?

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No – Treatment Review use the accurate teeth positions done in the 3Shape Clear Aligner Studio by the lab, and handles the communication adhering to all patient data safety guidelines, which cannot be achieved unless that combination is used.

What can I do as a clinic if I want to use Treatment Review, but my lab doesn't have 3Shape Clear Aligner Studio?

Reach out to them and hear if they would be interested in getting in contact with a 3Shape reseller. Only labs using 3Shape Clear Aligner Studio 2021 can turn on Treatment Review for a given clinic as part of their collaboration.

Getting started with 3Shape Clear Aligner Studio

How can new users install 3Shape Clear Aligner Studio?

Installation is handled via reseller.

How can the user upgrade to a newer version of 3Shape Clear Aligner Studio?

Upgrades are handled via reseller. OS2013 and earlier is not supported to be upgraded to OS2021.1 - Users need to first upgrade to OS2015 or newer and from there to OS2021.1

Can I import cases from older 3Shape Clear Aligner Studio versions into the newest 3Shape Clear Aligner Studio 2021 version?

You can always import older cases into newer versions of the software. But when exporting from new versions into older versions the new features are not going to be supported but the scan will always be there.

What equipment and tools are needed to get started with clear aligners?

Combine 3Shape Clear Aligner Studio CAD software with a 3Shape intraoral or lab scanner, a 3D printer, and a thermoforming machine.

Is 3Shape Clear Aligner Studio an open system?

Yes, this can be enabled with the purchase of a 3rd party scan import license. This will enable you to import any STL and DICOM file from a variety of intraoral and lab scanners and can send files for print to a variety of 3rd party 3D printers.

What are the options for a lab or clinic that does not have manufacturing equipment?

Labs and clinics that do not have manufacturing equipment can outsource the production by sending them the exported model and design files.

How can orders be sent/received in 3Shape Clear Aligner Studio?

Yes, you can send/receive cases using 3Shape Communicate. To use 3Shape Communicate you need a valid 3Shape Account, see [here](#) how to create it. Please see the [User Manual](#) and/or [training videos](#) for more information on how to use 3Shape Communicate.

How can the lab or clinic learn to make clear aligners with 3Shape Clear Aligner Studio?

Training is included and/or offered by resellers. Please reach out to your local reseller for more information. There is a 3Shape Clear Aligner Studio handbook with a high-level guide for creating clear aligners available on the [Partner Portal](#).

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Also check the 3Shape training [YouTube channel](#) for tutorial videos and relevant training.

Alternatively please feel free to reach out to 3Shape Acamdey and check for the availability of dedicated trainings.

How can the lab or clinic get started with the Design Service Partners?

Get in touch with [Full Contour](#) and keep an eye on the [3Shape website](#) for updates on new design partners.

How much does a case cost with Full Contour design service?

Check out the [Full Contour](#) website for the latest case costs.

Pricing

What is the price of 3Shape Clear Aligner Studio?

Refer to the 3Shape Orthodontics Price List.

What does the subscription include?

The 3Shape Clear Aligner Studio subscription provides first-line support, product training and software upgrades with resellers to keep you up to date with the newest software releases, workflows, and tools.

How many seats will be included for a clinic?

2 seats.

How many seats will be included for a lab?

1 seat.

Is it possible to purchase additional seats?

Yes, license is set up the same way as Clear Aligner Studio.

3Shape Clear Aligner Studio 2021.1

Should customer be automatically converted to the new software version?

No, please reach out to your reseller to be upgraded.

Are existing customers upgraded to the new software version for free?

3Shape does not charge for upgrading the software as long as the clear aligner functionality is part of the subscription.

Can I export as many cases as I want with the system?

Yes, but you have to pay per model you export when you exceed the 750 models that are included in your subscription if you use some of the new pay-per-use features.

What does 750 model exports equal to?

Customer receives free 750 model exports per year. It means that if a patient needs 10 individual aligners, the sum will be deducted for 10 (1 clear aligner model = 1 point). The upper and lower model each count as one, as does retainer and attachment tray models.

What happens if customer does not use the given 750 model exports in a year? Are they transferred to the next year?

The given model exports will be reset to 750 at the end of the year. If the user has bought additional exports in the form of CAD points, those will not be reset.

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Do customers receive free 750 clear aligner model exports each year?

Yes.

Why has 3Shape introduced pay-per-use for clear aligners?

We see a huge span in how many models people export. So, it is impossible to find a price that would fit all. Pay-per-use is fair for all, and it allows us to reduce the entry barrier for the labs to get started with clear aligners.

Which features will trigger the new pay-per-use?

If you export a case that has auto segmentation, hollowing or auto wax-up applied to it, or if Treatment Review has been used on it, then pay-per-use will be triggered.

Does 3Shape Clear Aligner Studio support CAD Points?

Yes. Once the customer uses up the given 750 model export (s)he needs to buy new CAD points, to continue using the new automatic features, Treatment Review portal and export models on which these features were applied.

What happens if a customer does not use additionally purchased CAD points in a year?

Leftover CAD points will be transferred into the next year. Additionally, with new year start customers will also receive free 750 clear aligner model exports as mentioned before.

Can I continue using the software if I don't purchase additional CAD points?

Yes. However, as mentioned before you will not be able to use the new automatic features and Treatment Review portal. The segmentation will as an example just work like the previous manual one, and the new wax-up features, hollowing and Treatment Review can be skipped, and the rest will be like in the previous versions.

Is it possible to design clear aligner models without the new functionalities? Do customers have unlimited output as before?

Yes, the software will effectively behave, function and look like the previous version.

What if I make a treatment proposal that the patient does not end up accepting – do I still have to pay for those models?

No, you can export models optimized for visualization without paying for them. The production files can be exported at the same time, but you can delay unlocking and payment of them until you know the patient has accepted the treatment.

Can I see if I'm going to pay before I start an export session?

Yes, the software will show you both the current balance of remaining export points, and what the given export session would cost you.

What if I don't want to use the new pay-per-use features?

No problem, as long as you, or whomever you are collaborating with on a given case, haven't used any of the relevant new features, you can export without triggering pay-per-use, also in the newest version of the software.

Regulatory requirements

What are the regulatory requirements needed for labs to make clear aligners?

US labs may need to obtain and hold a cleared 510(k) to manufacture and deliver finished clear aligners. For further details, it is recommended to seek regulatory advice.

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What are the regulatory requirements needed for clinics to make clear aligners?

US clinics may not use the cut-line functionality in the software unless they register as a lab and if needed hold a cleared 510(k).

Useful references

3Shape Clear Aligner Studio Training Videos

[3Shape Clear Aligner Studio Booklet](#)

[3Shape Ortho System User Manual](#)

[Ortho System Registration Status](#)